

Khang Le
2240 Bryant Street
San Francisco CA 94110

Sep 6th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a resident of San Francisco and for the last 6 years, I was stuck in households that only had one choice for an ISP. Frequently, I received poor connections and overpriced internet where speeds would be throttled to vastly below what we paid (100 Mbps download speeds) to such a point where the internet was unusable (< 2 Mbps). I recently moved and for the last year I had the opportunity between 3 different ISPs. I chose a smaller provider instead of sticking to the giants of Comcast and Time Warner which have some of the worst customer service in the nation, and I haven't looked back. I paid the same amount as we did in my previous households for much faster internet speeds at 1Gbps down and I never have to worry about the speeds being throttled to 2 Mbps. Internet always works. The U.S. is one of the most developed countries in the world yet so many other countries in Asia and Europe have access to better internet. Please keep internet monopolies from occurring so that as a country we can evolve our internet technology and provide good service to everyone.

Khang Le